

# Breaking Town and Gown Barriers: Strengthening Communities through Public and Academic Library Collaboration

Mitchell Scott, Coordinator of Collections –  
Indiana University Southeast

Christopher L. Proctor, Coordinator of Access  
Services– Indiana University Southeast

Abby Johnson, Collection Development  
Leader – The Floyd County Library





# What we did and why we did it?

The IUS Library is now a mini-branch/satellite branch of the Floyd County Library. Includes collection & services

- Why?
  - Academic Library collection perspective
    - Budget cuts
    - Community as institutional priority
      - HLC Accreditation
      - Institutional Mission
      - Library Strategic Goal (specifically to collaborate with public library)
    - Public Library expertise
  - Public Library Service Perspective
    - Untapped patron group
    - No Northeast branch

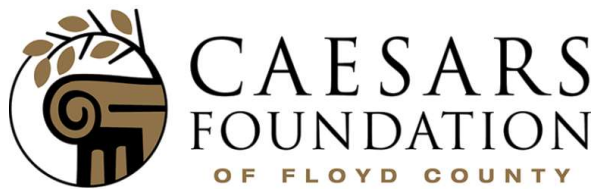


# Borrowed and Unbroken

- ALA 2014: Cleveland State and Cleveland Public Library
  - Collection only (No other services.)
- Tried Multiple times in Wisconsin
  - UW-Green Bay & Brown County Public Library
  - St. Norbert College & Brown County Public Library
    - Collection only (No other services)
    - Bad budget situations
    - Failed grant
- New model and new opportunity
  - Notre Dame & Saint Joseph County Public Library
    - Services but no collection



**CROSS-CHECK** The partnership between St. Joseph County Public Libraries and the University of Notre Dame's Hesburgh Libraries allows students, faculty, patrons, and staff from both institutions to check out and return books at either



## Why it worked here?

- Willing Public Library partner
- Caesars Foundation of Floyd County
- Mini-branch with collection & services

## The Services Include:

- FCL collection @ IUS
  - Popular fiction & non-fiction
- Library card registrations
- Transfers & holds of FCL materials
- Drop off and pick up of FCL materials

## The Caesars' Grant provided \$8,000:

- FCL Collection @ IUS (\$6,000)
- Signage (\$1,000)
- Marketing (\$1,000)
  - Facebook and Print
- Self-check out was cut

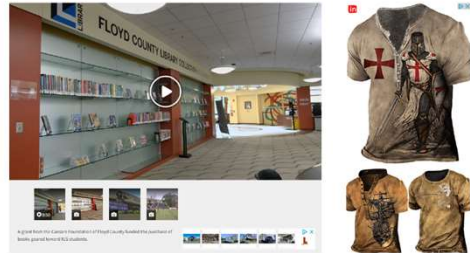


### IU Southeast, Floyd Co. Library partner to create new public branch



A newly created library branch will provide resources to Indiana University students as well as public residents in Floyd County. **SHARE News!**  
Published: Aug 22, 2022 at 9:02 AM EDT | Updated: 22 hours ago  
NEW ALBANY, Ind. (WAVE) - A newly created library branch will provide resources to Indiana University students as well as public residents in Floyd County.

### Floyd County Library opens new branch at IUS in New Albany as part of new partnership



# Media-palooza & support

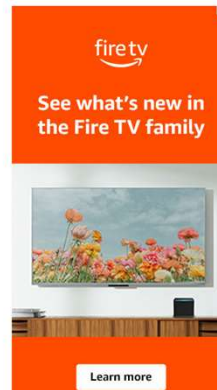
- 2 TV spots
- Local print write up
- "Pretty neat" from IU Southeast Chancellor
- IUS board of advisors "really excited"

## Floyd County Library opens branch at IUS Library

BROOKE MCAFEE brooke.mcafee@newsandtribune.com Aug 23, 2022



Mitchell Scott, a librarian at IUS, and Abby Johnson, a librarian at the Floyd County Library, greet students on the first day of school and introduce them to the new Floyd County Library branch at the IUS campus.



THE FLOYD COUNTY



INDIANA UNIVERSITY SOUTHEAST

**LIBRARY**

## Working with Two ILS Platforms

- SirsiDynix (IU) & TLC (FCL)
- Circulating Materials
- Training: FCL & IU Southeast
  - Teams

## Intricacies of Patron Registrations

- IU Affiliates vs. Residency Requirements
- iPad Registrations
- CrimsonCards (IU IDs)
- Creating a [Tool](#)

## Delivery System

- FCL Branch Deliveries
- Extended: Food Pantry
- GoogleCalendar

THE FLOYD COUNTY



INDIANA UNIVERSITY SOUTHEAST  
LIBRARY

IU Southeast Library Work-Study Training: FCL  
Semester I

IU Southeast Library Work-Study Training: FCL Semester I				
	Intro Date	Follow-Up Date	Trainer Initials	Notes/Comments
<b>Floyd County Library Circulation</b>				
<i>Introduction: Foundational Skills</i>				
Access FCL Teams Channel				
Access and Sign In to LS2				
Access FCL OPAC				
Basic Search Using OPAC				
<i>Borrower Services: Foundational Skills</i>				
Checking Out Materials				
Checking In Materials				
Searching for Patron Accounts				
Updating Patron Accounts				
<i>Borrower Services: Intermediate Skills</i>				
Library Card Registration: iPad				
Library Card Registration: Desktop				
Access and Use Patron Type Survey Tool				
Assign Patron Type in LS2				
Update Card Barcode				
Crimson Card vs. FCL Cards				
Properly Apply FCL Stickers to Crimson Cards (IU Affiliates Only)				
<i>Staff Services: Intermediate Skills</i>				
Titles & Items Search				
Messages				
Holds Shelf				
<i>Advanced Skills</i>				
Placing Holds: OPAC				
Placing Holds: LS2				
Processing Holds for Pickup				
Accessing eBooks via Libby/Overdrive				
Shelving with Dewey				

IF THE STUDENTS FAIL, WE'VE FAILED THEM

THE FLOYD COUNTY



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Are they affiliated with IU Southeast?

Yes

Check WorkFlows  
Do they live in  
Floyd County?

Yes No

Are they  
over 18?

Do they live in a  
reciprocal  
borrowing county?

Yes No

Yes No

Resident  
Adult Card Resident  
Youth Card

Do they have their  
home county  
library card?

Are they  
faculty or  
staff?

Yes No

Yes No

Are they  
over 18?

Are they  
faculty or  
staff?

Yes No

Yes No

Reciprocal  
Adult Card Reciprocal  
Youth Card

Floyd County  
Employee  
Card Floyd County  
Student Card

Floyd County  
Employee  
Card Floyd County  
Student Card

No

Do they live in  
Floyd County?

Yes No

Do they have a  
valid photo  
ID?

Do they live in a  
reciprocal  
borrowing county?

Yes No

Yes No

Cannot  
Process Card

Cannot  
Process Card

Do they have proof  
of address (i.e.,  
mail, lease, deed,  
etc.)?

Yes No

Are they  
over 18?

Yes No

Resident  
Adult Card Resident  
Youth Card

Cannot  
Process Card

Do they have their  
home county  
library card?

Yes No

Are they  
over 18?

Yes No

Reciprocal  
Adult Card Reciprocal  
Youth Card

Cannot  
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Cannot  
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## Circulation Data: August 22 – October 5

- **110** Checkouts from FCL Collection @ IU Southeast
  - Compared: **308** Checkouts for IU Southeast (September 2022)
- **57** Holds placed and transferred to IU Southeast
- **218** items returned from IU Southeast to FCL

## Patron Registration Data: August 24 – October 5th

- **43** IU Southeast FCL Registrations
  - **12** – Non-Resident IU Southeast Students
  - **8** – Non-Resident IU Southeast Faculty & Staff
  - **14** – Floyd County Resident/IU Southeast
  - **9** – Reciprocal Borrower
- **12** IU Southeast Community Borrowers
  - Compared: **19** for 2021-2022





## Criterion 1. Mission

The institution's mission is clear and articulated publicly; it guides the institution's operations.

**1.B.** The institution's mission demonstrates commitment to the public good.

- 1.The institution's actions and decisions demonstrate that its educational role is to serve the public, not solely the institution or any superordinate entity.
2. The institution's educational responsibilities take primacy over other purposes, such as generating financial returns for investors, contributing to a related or parent organization, or supporting external interests.
- 3.The institution engages with its external constituencies and responds to their needs as its mission and capacity allow.